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BRKCRS-2650

Next Generation High Availability in Campus

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High Availability in the Access Session Overview and Objectives

High Availability has become part of the Cisco DNA and is being deployed on all levels of products

In this session, Our focus will be to learn about the existing and new High Availability features present on the Catalyst 9k Switches. We will also categorize features based on access and Distribution layer in the Enterprise Network. In the end we will see how these features can be leveraged effectively to achieve highly available network. We will also show good design practices across all the features that will help us achieve better service availability.



Agenda

- High Availability Overview and Evolution
- High Availability Solution on the Campus Access
 - Stackable High Availability Solution
 - Modular High Availability Solution
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- High Availability Solution in IOS
- Summary/Q&A



Enterprise-Class Availability

Campus Systems Approach to High Availability

- Network-level redundancy
- System-level resiliency
- Enhanced management
- Human ear notices the difference in voice within 150–200 msec
- 10 consecutive G711 packet loss
- Video loss is even more noticeable
- 200-msec end-to-end campus convergence



Cisco HA Evolution



NO Redundancy	Redundancy with RPR	Podundancy with PPP+		
No Redundant Units	Adding Redundant Units		Redundancy with SSO	
Failure on Supervisor	edundancy with RPRRedundancy with RPR+Iding Redundant UnitsAdding Redundant UnitsRedundancy with RPR+ailure on Active Sup auses SwitchoverFailure on Active Sup causes SwitchoverAdding Redundant Unitsiandby Unit is in TANDBY_COLD stateStandby Unit is in STANDBY_WARM stateFailure on Active Sup causes Switchoverine Cards reload after witchoverLine Cards reload after switchoverStandby Unit is in STANDBY_WARM stateStandby Unit is in STANDBY_HOT statetartup Configuration ynchronized to PeerStartup Configuration Synchronized to Peer and applied after switchoverStartup Configuration Synchronized to Peer and applied after switchoverStartup Configuration Synchronized to Peer and applied after switchoverRunning Configuration Synchronized to Peer and applied after switchoverRunning Configuration Synchronized to Peer and applied after switchoverRunning Configuration Synchronized to Peer and applied after switchover	Redundancy with 666		
causes reload	Failure on Active Sup	Failure on Active Sup	Adding Redundant Units	
Line Cards reload	causes Switchover	causes Switchover	Failure on Active Sup	
on failure	Standby Unit is in	Standby Unit is in	causes Switchover	
Line Cards reload on failure	STANDBY_COLD state	STANDBY_WARM state	Standby Unit is in STANDBY_HOT state	
	Line Cards reload after	Line Cards reload after		
	Switchover	switchover	Line Cards Stay up after	
	Startup Configuration	Startup Configuration	switchover	
STAN Line (switch Startu Synch	Synchronized to Peer	Synchronized to Peer	Startup Configuration	
		Running Configuration	Synchronized to Peer	
		Synchronized to Peer and applied after switchover	Running Configuration Synchronized to Peer and	
. /		N RPRRedundancy with RPR+InitsAdding Redundant UnitsRedundancy withAdding Redundant UnitsAdding Redundant UnitsDFailure on Active Sup causes SwitchoverAdding Redundant UnitsateStandby Unit is in STANDBY_WARM stateFailure on Active Sup causes SwitchoverterLine Cards reload after switchoverStandby Unit is in STANDBY_HOT staten erStartup Configuration Synchronized to PeerStartup Configuration Synchronized to Peer and applied after switchoverStartup Configuration Synchronized to Peer and applied.	applied.	



Cisco HA Evolution





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Importance of High Availability for Access switches

Feature and Device rich layer



Stacking High Availability Evolution

Access Layer

One Active and Standby Unit
Rest are Member Units



Catalyst 9300

Catalyst 9400



One Active SupervisorOne Standby Supervisor

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Enterprise Access Layer



Stackwise-480 Architecture



Centralized Control Plane – Scalable Distributed Data Plane

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How many Can I stack together?

- Up to 8 Switches can be stacked together using back stacking cables
- All 9300 models are supported in the stack
- All the switches in the stack should run the same IOS and License



Stack Discovery

- Stack Interfaces brought online
- Infra and LC Domains boot in parallel
- Stack Discovery Protocol discovers Stack topology – broadcast, followed by neighborcast
- In full ring, discovery exits after all members are found.
- In half ring, system waits for 2mins
- Active Election begins after Discovery exits

Infra Infra Infra Infra

Stack port 1 cable is connected and the link is up
Stack port 2 cable is connected and the link is up
Waiting for 120 seconds for other switches to boot
%IOSXE-1-PLATFORM: process stack-mgr: %STACKMGR-1-DISC_START: Switch 3 is starting stack discovery.
##All switches in the stack have been discovered

Switch number is 3
%IOSXE-1-PLATFORM: process stack-mgr: %STACKMGR-1-DISC_DONE: Switch 3 has finished stack discovery.
%IOSXE-1-PLATFORM: process stack-mgr: %STACKMGR-1-SWITCH ADDED: Switch 3 has been added to the stack.

Stack Active Election

- The stack (or switch) whose member has the higher user configurable priority 1–15
- 2) The switch or stack whose member has the lowest MAC address



%IOSXE-1-PLATFORM: process stack-mgr: %STACKMGR-1-ACTIVE_ELECTED: Switch 3 has been elected ACTIVE.

Stack Initialization

- Active starts RP Domain (IOSd, WCM, etc) locally
- Programs hardware on all LC Domains
- Traffic resumes once hardware is programmed
- Starts 2min Timer to elect Standby in parallel
- Active elects Standby
- Standby starts RP Domain locally
- Starts Bulk Sync with Active RP
- Standby reaches "Standby Hot"

%STACKMGR-1-STANDBY_ELECTED: 3 stack-mgr: Switch 2
has been elected STANDBY.

2min tinter
HOTE RP LC Infra S

GUIDELINE#show switch Switch/Stack Mac Address : 2037.0652.a580 - Local Mac Address Mac persistency wait time: Indefinite H/W Current

Switch#	Role	Mac Address	Priority	Version	State		
1	Member	2037.0653.ca80	5	P6A	Ready		
2	Standby	2037.0653.db00	10	P6A	R adync i	in	progress
*3	Active	2037.0652.a580	15	V01	Ready		
		BRKCRS-2650					17

HA Best Practices & Recommendations

- Power up the first Switch that you want to make it as Active
- Configure Priority of the switch (1-15) 1 by default – the higher the better
- Power up the second member that you want to make as Standby & then power up rest of the members
- To add a member to an existing stack plug in the stack cable first, then power up the switch
- Avoid stack Merge & Stack split if possible



Stack Member Addition

- Stack discovery initiated and completed
- Plug in the member, completing full ring
- Power up the member
- Stack Discovery process runs and completes immediately after discovery happens
- Active detects the new addition, and programs the hardware of the member
- Active is not pre-empted by powering on another member even if it was High Priority





Stack Member Addition – Software Upgrade

- All stack members must have common IOS software version to pair in SSO redundancy state
- Stack member with version mis-match with ACTIVE switch will fail to RPR mode
- Enable "software auto-upgrade enable" command to automate upgrade process
- System must boot in install mode (default and recommended). Auto Upgrade not supported in Bundle Mode





Stack Member Deletion

- Stack discovery initiated and completed
- Active detects member removal and Clean up process is initiated
- Clean-up involves removing TCAM entries referencing removed member, MAC addresses, CDP tables – more like all ports on the member are shutdown
- Configuration is moved to Pre-Provisioned state





Show switch with SSO



Show switch detail output



Switch/Stack Mac Address : 2037.06cf.0e80

				H/V	V Current	
Switch#	Role	Mac Address	Prior	ity Versi	on State	
*1	Active	2037.06cf.0e80	10	V01	Ready	
2	Standby	2037.06cf.3380	8	V00	Ready	
3	Member	2037.06cf.1400	6	V00	Ready	
4	Member	2037.06cf.3000	4	V00	Ready	
	Stack	Port Status		Neighb	ors	Stackport
Switch#	Port 1	Port 2		Port 1	Port 2	Information
- 1	OK	OK		2	4	
2	OK	OK		3	1	
3	OK	OK		4	2	
4	OK	OK		1	3	

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Show redundancy states



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Show Redundancy Command Output...

Switch#sh redundancy

```
Redundant System Information :
       Available system uptime = 29 weeks, 2 days, 11 hours, 47 minutes
Switchovers system experienced = 2
              Standby failures = 0
        Last switchover reason = user forced
                 Hardware Mode = Duplex
    Configured Redundancy Mode = SSO
     Operating Redundancy Mode = SSO
              Maintenance Mode = Disabled
                Communications = Up
Current Processor Information :
              Active Location = slot 1
        Current Software state = ACTIVE
        Uptime in current state = 1 week, 4 days, 22 hours, 38 minutes
        Image Version = Cisco IOS Software, IOS-XE Software, Catalyst L3 Switch Software (CAT3K CAA-UNIVERSALK9-M),
Version 03.03.03E RELEASE SOFTWARE (fc1)
Peer Processor Information :
             Standby Location = slot 2
        Current Software state = STANDBY HOT
        Uptime in current state = 1 week, 4 days, 22 hours, 34 minutes
        Image Version = Cisco IOS Software, IOS-XE Software, Catalyst L3 Switch Software (CAT3K CAA-UNIVERSALK9-M),
Version 03.03.03E RELEASE SOFTWARE (fc1)
```

Show Redundancy Command Output...



StackPower - Overview

- Provides RPS functionality with Zero RPS Footprint
- Pay-as-you-grow architecture similar to the Data Stack
- 1+N Redundancy with Inline Power
- Up to 4 Switches in a StackPower
- Multiple StackPower Possible
 within one Data Stack
- Flexible Installation, Better Efficiency





How StackPower Works?

Pools Power from All PS

 All Switches in StackPower share the available Power in Pool

 Each Switch is given their Minimum Power Budget





Power Budget Modes



- The Default Mode
- Sum of All PS 30~60W



- User Configurable
- Sum of All PS Largest PS 30~60W

Global StackPower Reserve = 30W

Enforcement Modes

Strict & Loose Modes Control The Behavior of Load Shed



- Loose mode allows for a negative power budget
- Strict mode sheds load as soon as the power budget goes below the Allocated power level

Best Practices for Stackables



Define Stack Roles with minimal Downtime

Simplify Network Operations

- Power up the first Switch that you want to make it as Active
- Configure Priority of the switch
- (1-15) 1 by default the higher the better
- Power up the second member that you want to make as Standby
- Configure Priority less than the Active
- Power up the rest of the members
- Configure Priorities on those units



Stacking Convergence

Multi-Layer Access

- Active unit with uplink failure introduces
 two failures
 Distribution
 - Active control plane
 - Uplink interface
- When the Active fails,
- the Standby will take over.

Access

- Upstream, HSRP / GLBP will detect link down, and
- D2 will start answering to the virtual MAC 0000.0c07.ac00
- Downstream traffic is
- re-routed to D2 via L3 link





Stacking Convergence

Multi-Layer Access

- Active unit Failure (without uplink)
- When the Active fails,
- · the Standby will take over
- No HSRP/GLBP failover, while the new Active being elected, MAC address of HSRP/GLPB still used by the rest of the stack for data forwarding
- No downstream
- re-route convergence



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Catalyst 9300 StackWise

Routed Access

- CLI "stack-mac persistent timer 0" enables MAC consistency –
 - This is the default value for 9300
 - This is a change from the existing stacking model
 - New Active inherits the MAC address of the previous Active
 - No MAC changes for end hosts and adjacent routers, significantly improves upstream recovery
- Caution
 - Do not re-introduce the 3x50 **elsewhere** in order to avoid duplicate MAC in your network



Changing Stack Mac on 9300 Stack

- By default the timer value is set to indefinite (0)
 - System continues to keep selected stack mac after switchover
 - Avoids Protocol flapping
- · How to change it
 - A new command introduced 9300-1#stack-mac update force

9300-1#show switch							
9300-1#show switch Switch/Stack Mac Address : 2037.06cf.3380 Mac persistency wait time: Indefinite							
Switch#	Role	Mac Address	Priority	H/W Version	Current State	ŀ	
*1 2 3 4	Member Active Member Member	0000.0000.0000 2037.06cf.3380 2037.06cf.1400 2037.06cf.3000	10 8 6 4	V01 V00 V00 V00 V00	Removed Ready Ready Ready Ready		


Key Recommendations for Stacking

- Run the stack in full ring mode to get full bandwidth
- Configure the Active switch priority and Standby switch priority
 - Predetermine which switch is the Active and Standby which will become the Active should the Active fail
 - Simplifies operations
- Configure Active and Standby unit without uplinks if possible
 - If deploying a stack of 4 or more switches keep the Active and Standby switches without uplinks, this will simplify the convergence and reduce the outage time
- Do Not change the stack-mac timer value
 - By default the value is 0 (indefinite)
 - Avoids protocol flapping
 - There is a command to change the stack-mac when needed

Fast Software Upgrade



Achieving High Availability on Catalyst Access Switch Fast Software Upgrade

- FSU provides a mechanism to upgrade and downgrade the software image with minimal impact to the Data Traffic
- During Software upgrade, Control plane is updated first and only then Data Plane is reset impacting the data traffic
- Traffic impact is almost reduced by half compared to regular upgrades



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Fast Software Upgrade

Normal Upgrade Impact



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Fast Software Upgrade







After Control Plane is upgraded, the data plane (Doppler) is reset impacting the data traffic



Fast Software Upgrade Restrictions

 FSU is not supported in Routed Access Topology

 Switch cannot have more than one forwarding port and hence is only suitable for Access layer

 FSU is not supported on Stackwise Virtual



Fast Software Upgrade

CLI Commands

- FSU is supported only in install mode
- One step command which activates the fast software upgrade and commits it

install add file flash:cat9k_iosxe.BLD_V168 activate reloadfast commit

Fast Reload without Software upgrade

Reload Fast

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Catalyst 9400 High Availability (Modular)

- There are two dedicated supervisors
- Switch Boots Up
- Reads registers on backplane to determine the inserted card types
- Active Election begins after Discovery exits
- Active Supervisor asserts mastership in the HW
- Other Supervisor will become Standby



Catalyst 9400 High Availability State Machine

- Active starts its software processes
- Standby starts its software processes
- Active Programs the local Sup HW
- Standby Start Bulk sync with Active RP
- Standby Reaches "Standby Hot"
- Standby Programs the local Sup HW





Best Practices for Modular



Uplinks on the Catalyst 9400

- Two redundant 40 Gig uplinks active between the supervisors and actively forwarding at the same time
- The Active Sup controls all the uplinks on both itself and the Standby unit
- Two wire speed 40 Gig uplinks are active all the time even if one of the units fail.
- Recommendation Connect uplinks on different Supervisors



1/2

1/1

2/2

2/1



Power Supply Redundancy on the Catalyst 9400

- Has Eight power supply bays that can be run in redundant or combined mode.
- Power Supply configuration modes
- Combined Mode: supervisor engines manages the combined power budget of both units
 - Only used for powering POE devices
 - that require more power than the 1 supply can provide
- **Redundant Mode**: One or N Power supplies are standby and remaining are active





Power Supply Redundancy Modes

Normal

PS failure



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Power Redundancy: N+1 and N+N

- Default active is PS1-4 and standby is PS5-8
- Standby power slots are configurable



- Default active is PS1-7 and standby is PS8
- Standby power slot is configurable



SW(config) #power redundancy-mode redundant ?
 N+N Redundant N+N (N is active, N is standby)
 N+1 Redundant N+N (N is active, 1 is standby)
SW(config) #power redundancy-mode redundant N+1 ?
 <1-8> standby slot in N+N mode
SWR(config) #

SW(config) #power redundancy-mode redundant ?
 N+N Redundant N+N (N is active, N is standby)
 N+1 Redundant N+N (N is active, 1 is standby)
SW(config) #power redundancy-mode redundant N+1 ?
 <1-8> standby slot in N+1 mode
SWR(config) #







Key Recommendations for Modular

- Redundant Supervisors for better Availability
- Split the Uplinks between the Active and Standby units in a redundant system
 - All uplinks are Actively forwarding traffic
 - Active Supervisor will control all uplinks even if the other unit is failed
- Power Redundancy
 - Default is redundant Power mode
 - Choose the combined mode for running POE devices requiring more power than 1
 supply can provide



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Importance of High Availability for Access switches

Feature and Device rich layer



Catalyst 9500: Optimized for Enterprise Deployments





Stackwise Virtual



Achieving High Availability in Distribution Layer Providing HW redundancy with Stackwise Virtual

Unified Control Plane

 Manage, Configure and troubleshoot two switches as a single switch





Achieving High Availability in Distribution Layer Providing HW redundancy with Stackwise Virtual

Active/Active Data Plane

• Both the switches are capable of forwarding the traffic locally



Achieving High Availability in Distribution Layer Stackwise Virtual Components

- Stackwise Virtual Link
 - Dedicated Stacking Link facilitating communication between the switches
- Dual Active Detection Link
 - Dedicated Connection to check and avoid dual-active scenario
- Multi-Chassis Ether-channel
 - Port-Channel Spanning across Stackwise virtual switches
 - L2 and L3 Port-channels



Achieving High Availability in Distribution Layer Stackwise Virtual Link

- Inter-Chassis System Link
 - o No network protocol operations
 - o Invisible in network topology
 - o Transparent to network level troubleshooting

SVL Control Link

- Carries all system internal control traffic
- \circ $\;$ Single member-link and dynamic election during bootup $\;$
- o Shared interface for network/data traffic

Payload Overhead

- Every single packet encapsulated with 64B of StackWise Virtual Header (SVH)
- o Non-bridgeable and Non-routeable.
- SVL must be directly connected between two stackmember switch systems



Dist-1# show stackwise-virtual link Stackwise Virtual Link(SVL) Information: Flags: -----Link Status _____ U-Up D-Down Protocol Status _____ S-Suspended P-Pending E-Error T-Timeout R-Ready Link-Status Switch SVL Ports Protocol-Status ------------------FortyGigabitEthernet1/1/1 U R FortyGigabitEthernet1/1/2 U R FortyGigabitEthernet2/1/1 2 U R FortyGigabitEthernet2/1/2 U R © 2018 Cisco and/or its affiliates. All rights reserved. Cisco Public BRKCRS-2650 63

Stackwise Virtual Roles

- Primary election is based on role priority
- Rules of election:
 - Lower priority wins
 - Lower system mac wins
- Role is non-preemptive
- Operational role may be different from the priorities configured under the domain



High Availability Dual-Active Protocols

Fast Hello



* Direct L2 Point-to-Point Connection

Sub-Second Convergence

Typically ~50-100ms



Requires ePAGP capable neighbor:

Sub-Second Convergence

Typically ~200-250ms

StackWise Virtual – VPN Technologies



Multi-VRF Network Design



- Network Virtualization key benefits with StackWise Virtual :
 - $_{\circ}$ Simplified : Underlay and Overlay networks topologies gets simplified
 - Scalable : Simplified topologies creates opportunity for larger network scale
- $_{\circ}~$ Resilient : Hardware-based fault detection and recovery, instead per protocol instance
- StackWise Virtual supports GRE, Multi-VRF and MPLS VPN from initial IOS software release.

Deploying StackWise Virtual

Preparing Deployment



StackWise Virtual Deployment Pre-Requisite

	SW-1	SW-2
Model	Catalyst 9k	Catalyst 9k
Software Version	16.6.1	16.6.1
Software License	Essentials Advantage	Essentials Advantage
Inter-Chassis Link	40G 10G	40G 10G
Max Inter-Chassis Link	8	8
Dual-Active Detection Link	4	4

- Cisco StackWise Virtual Catalyst 9k series systems must have consistent IOS Version
- Both StackWise Virtual members must have same IOS Software License type to pair in same domain.

StackWise Virtual – Configuration at a glance

SW-1

9500-Dist-1(config)# interface range FortyG x/y/z

9500-Dist-1(config-if)# stackwise-virtual link <1 | 255>



SW-2

9500-Dist-2(config)# interface range FortyG x/y/z

9500-Dist-2(config-if)# stackwise-virtual link <1 | 255>

SW-1	SW-2
9500-Dist-1(config)# stackwise-virtual	9500-Dist-2(config)# stackwise-virtual
9500-Dist-1(config)# domain <1-255>	9500-Dist-2(config)# domain <1-255>

Step-1 : StackWise Virtual Domain

- Enable StackWise Virtual
- Configure StackWise Domain–ID. Range 1-255. Default=1. Optional.

Step-2: StackWise Virtual Link

- Configure StackWise Virtual Links
- 10G or 40G SVL interface. Auto EtherChannel
- Max 8 SVL member-links
 Step-3: Dual-Active Detection
- Configure StackWise Virtual Links
- 10G or 40G Dual-Active Support
- Max 8 Dual Active Fast Hello links

Step-4: Save and Reload to Convert

- Copy configuration on startup and storage
- Reload both system to enable StackWise-Virtu

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SW-1	SW-2
9500-Dist-1(config)# interface range TenG x/y/z	9500-Dist-2(config)# interface range TenG x/y/z
9500-Dist-1(config-if)# stackwise-virtual dual-active-detection	9500-Dist-2(config-if)# stackwise-virtual dual-active-detection

SW-1	SW-2
9500-Dist-1# copy run start	9500-Dist-2# copy run start
9500-Dist-1# reload	9500-Dist-2# reload

StackWise Virtual – Software Upgrade



- StackWise Virtual members must have common IOS software version to pair in SSO redundancy state
- Stack member with version mis-match with ACTIVE switch will fail to RPR mode.
- Enable "software auto-upgrade enable" command to automate upgrade process.
- System must boot in Install mode (Default and Recommended). Auto Upgrade not supported in Bundle mode.



- Cisco IOS software upgrade from centralized Cisco Prime Infrastructure Software Image Management (SWIM)
- Supports internal or external file distribution server with – FTP, SFTP and SCP protocols
- Upgrade single or multiple StackWise Virtual domains based on automated schedule or ondemand.

In-Service Software Upgrade (ISSU)



- Cat 9500 series systems deployed in StackWise Virtual mode will support ISSU*
- Plan for network downtime during software upgrade on both StackWise Virtual systems

ISSU Overview

- ISSU provides a mechanism to perform software upgrades and downgrades without taking the switch out of service
- Leverages the capabilities of NSF and SSO to allow the switch to forward traffic during Supervisor IOS upgrade (or downgrade)
- Key technology is the
 ISSU Infrastructure
 - Allows SSO between different versions





ISSU Approach

- New image is provisioned on the standby switch and is reloaded to come up with new image
- Active switch is provisioned with the new image and is reloaded triggering switchover
- ISSU completes with both switches running the same image







3 Step Process

- Install add file <tftp/ftp/flash/disk:*.bin>
- Install activate ISSU
- Install commit

1 Step Process

 Install add file <tftp/ftp/flash/disk:*.bin>activate ISSU commit



ISSU Caveats

- ISSU is only supported in Install Mode
- ISSU is only supported if both switches are in SSO Active/Standby
- ISSU will not work if there is insufficient memory in the flash to hold the existing and new image










Graceful Insertion and Removal on Catalyst 9000 Isolation of Switch from network Gracefully

- Isolate a switch from the network in order to perform debugging or an upgrade.
- Shutdown Vs. Isolate Mode
 - **Shutdown**: All protocols are gracefully brought down and all physical ports are shut down. (7.2.1)
 - Isolate: All protocols are gracefully brought down but is not shutdown. (7.3.0)



L2 and L3 Topology with GIR Isolation

9300#start maintenance Template default will be applied. Do you want to continue?[confirm] *Mar 25 17:43:20.162: %MMODE-6-MMODE_CLIENT_TRANSITION_START: Maintenance Isolate start for router isis 1 *Mar 25 17:43:50.213: %MMODE-6-MMODE_CLIENT_TRANSITION_COMPLETE: Maintenance Isolate complete for router isis 1 *Mar 25 17:43:50.213: MMODE-6-MMODE_CLIENT_TRANSITION%_START: Maintenance Isolate start for shutdown 12 *Mar 25 17:44:20.214: %MMODE-6-MMODE_CLIENT_TRANSITION_COMPLETE: Maintenance Isolate complete for shutdown 12 *Mar 25 17:44:20.214: %MMODE-6-MMODE_CLIENT_TRANSITION_COMPLETE: Maintenance Isolate complete for shutdown 12 *Mar 25 17:44:20.214: %MMODE-6-MMODE_ISOLATED: System is in Maintenance



Order for Maintenance:

EGP -> IGPs in parallel (ISIS) -> L2



L2 and L3 Topology with GIR Isolation

9300#stop maintenance

*Mar 25 19:15:40.235: %MMODE-6-MMODE_CLIENT_TRANSITION_START: Maintenance Insert start for shutdown 12 *Mar 25 19:16:10.237: %MMODE-6-MMODE_CLIENT_TRANSITION_COMPLETE: Maintenance Insert complete for shutdown 12 *Mar 25 19:16:10.237: %MMODE-6-MMODE_CLIENT_TRANSITION_START: Maintenance Insert start for router isis 1 *Mar 25 19:16:40.288: %MMODE-6-MMODE_CLIENT_TRANSITION_COMPLETE: Maintenance Insert complete for router isis 1 *Mar 25 19:16:40.612: %MMODE-6-

MMODE INSERTED: System is in Normal Mode

Order for Maintenance:

 $L2 \rightarrow IGPs$ in parallel (ISIS) -> EGP



Default and Customizable Templates

Default Template

- System Generated Profile based on the switch configuration
- Customized Template
 - User Configured Profile based on specific configuration or use case

9300L#show system mode maintenance template default
System Mode: Normal
default maintenance-template details:
router isis 1
shutdown l2
9300L#show system mode maintenance template test
System Mode: Normal
Maintenance Template test details:
shutdown l2



Snapshots

Automatic Snapshots

- Snapshots are automatically generated when entering and exiting maintenance mode
- Captures operational data from the running system like Vlan's, Routes etc.
- User Configured Snapshots
 - Snapshots can be collected manually for comparing and troubleshooting

Switch#show system snapshots compare before_maintenance after maintenance

eature	Тад	.before_mainten	ance .after_ma	intenance
interface]				
[Name:Vlan1]				
	packetsinput	:	181587	**181589**
[Name:Gigabit]	Ethernet1/0/3]			
	packetsinput		101531	**101550**
	broadcasts	1	80893	**80910**
	packetsoutput	1	211568	**211594**
[Name:Gigabit]	Ethernet1/0/8]			
	output	(00:00:00,	**00:00:04,**
	packetsinput		6915	**6918**
	packetsoutput		57677	**57706**
[Name:Gigabit]	Ethernet1/0/17]			
	packetsinput		101528	**101550**
	broadcasts	1	80891	**80910**
	packetsoutput	1	211570	**211600**

Maintenance Profile Options

On-Reload

 If the switch is reloaded in maintenance mode, the switch will come back in maintenance mode

• Failsafe

 Timeout for Client Acknowledgement

Duration

 The Switch will come out of maintenance after the configured duration

```
9300 (config) #system mode maintenance
9300 (config-maintenance) #?
maintenance mode submode configuration commands:
default
           Set a command to its defaults
exit
           Exit from maintenance configuration mode
failsafe
           Client ack timeout
           Negate a command or set its defaults
no
on-reload
           On reload maintenance mode configuration
template
           use maintenance-template
timeout
           maintenance duration
```

Configuration Profiles

- Maintenance-mode profile is applied when entering GIR mode,
- Normal-mode profile is applied when GIR mode is exited.

Automatic Profiles	Custom Profiles
 Generated by default 	User created profile for maintenance- mode and normal-mode using
 GIR is applied to all protocols running on the system 	"templates"
 GIR state machine uses Registry 	 Flexible selection of protocols for isolation
mechanism to interface with client protocols	 Use: maintenance windows and isolation during troubleshooting using
 Use: Maintenance Windows 	preconfigured templates

Best Practices for Distribution



Stackwise Control Plane Recommendations

Stackwise Virtual Link & Dual Active Detection

- For the SVL Link, it is good to use two 10/40 GbE ports on separate ASIC's for resilient connectivity.
- SVL links should be **point-to-point** connection.
- It is recommended that you use a dedicated link for Dual Active Detection.





Member connectivity Recommendations

Dual Home Devices

- Make sure to dual attach all devices into the SVL Domain.
- It is good to use LACP for the Port Channels of MEC Member ports.





Graceful Insertion and Removal Recommendations

Dual Home devices

- Similar to SVL, it is recommended that you have an alternate path for your devices to take
- Traffic will be lost during the maintenance mode operation from that unit for units that are singly attached





Key Recommendations

- SVL usage for better Availability
- SVL Control Plane Recommendation
 - Use Different ASIC's for resiliency
 - SVL links should be point-to-point
 - DAD link should be used as a dedicated link
- MEC member connectivity recommendations
 - Always dual attach devices to SVL domain
 - Best to use LACP as the protocol for the SVL members
- Graceful Insertion and Removal recommendations
 - Set maintenance timer to a reasonable value (60 recommended)
 - · Always dual attach devices to have an alternate traffic path

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Open IOS-XE



Same Binary Image Across all Catalyst 9K Family



IOS XE – IOS-XE 16.x (Illustrative View)



Stateful Switchover Mode – IOS

SSO-Aware and SSO-Compliant IOS Applications





SSO Compliant Redundancy Clients – examples

Switch#sh redundancy clients

Group ID = 1**Security** Other clientID = 20002clientSeg = 4 EICORE HA Client **Applications** clientID = 24001clientSeg = 28 Table Manager Client clientID = 20010clientSeg = 31 SNMP SA HA Client ASeme clientSeg = 34 Installer HA Client clientID = 20007Bonjour clientID = 29clientSeg = 60 Redundancy Mode RF processes clientID = 139clientSeq = 61 IfIndex havemore clientID = 3300 clientSeg = 62 Persistent Variable Net flow than one clientID = 25clientSeg = 68 CHKPT RF clientID = 20005clientSeg = 74 IIF-shim HA denta Wireless utv Switch#sh redundancy slaves Group ID = 1 Slave/Process ID = 6175Slave Name = [installer] Slave/Process ID = 6177Slave Name = [eicored] Slave/Process ID = 6198Slave Name = [snmp subagent] Slave/Process ID = 12981Slave Name = [wcm] Slave/Process ID = 12982Slave Name = [table mgr] Slave/Process ID = 12985Slave Name = [iosd]



SSO by itself Does Not Provide Redundancy for the Routing Protocols



Graceful Restart, Non-Stop Forwarding and Non-Stop Routing

- Non-Stop Forwarding was developed by Cisco to maintain traffic forwarding by a router experiencing a
 control plane switchover event. The router will essentially synchronize its Forwarding Information Base
 between an Active and Standby Route Processor as well as signal to its routing neighbors to continue
 forwarding traffic while routing topology information is exchanged
- The IETF developed standards based implementations similar to Cisco NSF
- The IETF implementations use different terminology including the terms "Graceful Restart" to describe the signaling used between the routers
- Graceful Restart(GR) and Non-Stop Forwarding (NSF) are terms often used interchangeably
- Graceful Restart/Non-Stop Forwarding as well as Non-Stop Routing (NSR) all allow for the forwarding
 of data packets to continue along known routes while the routing protocol information is being restored
 (in the case of Graceful Restart) or refreshed (in the case of Non Stop Routing) following a processor
 switchover.
- Each routing protocol has its own unique implementation and signaling mechanisms



Routing Protocol Redundancy With NSF

Active Supervisor Engine Slot 1							
EIGRP RIB		OSPF RIB			ARP Table		
Prefix	Next Hop	Prefix	Next Hop		IP	MAC	
10.0.0.0	10.1.1.1	192.168.0	192.168.0.1		10.1.1.1	aabbcc:ddee32	
10.1.0.0	10.1.1.1	192.168.550	192.168.55.1		10.1.1.2	adbb32:d34e43	
10.20.0.0	10.1.1.1	192.168.32.0	192.168.32.1		10.20.1.1	aa25cc:ddeee8	

Standby Supervisor Engine Slot 2

EIGRP RIB		OSPF RIB		ARP Table		
Prefix	Next Hop	Prefix	Next Hop	IP	MAC	
-	-	-	-	-	-	
-	-	-	-	-	-	
-	-	-	-	-	-	

FIB Table		SSO	FIB Table	
Prefix	Next HOP	Redunda <mark>nc</mark> y Facility	Prefix	Next HOP
10.1.1.1	aabbcc:ddee32	· · · · · · · · · · · · · · · · · · ·	10.1.1.1	aabbcc:ddee32
10.1.1.2	adbb32:d34e43	→	10.1.1.2	adbb32:d34e43
192.168.0.0	aa25cc:ddeee8	Checkpoint Facility	192.168.0.0	aa25cc:ddeee8



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Routing Protocol Redundancy With NSF





Next Hop

ARP Table

MAC

IP

Routing Protocol Redundancy With NSF

Standby Supervisor Engine Slot 2

EIGRP RIB		OSPIF RRB		ARP Table		
Prefix	Next Hop	Peřelříx	NextHrop	IP	MAC	
1-0.0.0.0	-10.1.1.1	192.168.0 -	192.168.0.1 -	-10.1.1.1	aabbcc:ddee32	
-10.1.0.0	-10.1.1.1	192.168.550	192.168.55.1 -	-10.1.1.2	-adbb32:d34e43	
-10.20.0.0	10.1.1.1	-192.168.32.0	-192.168.32.1	-10.20.1.1	-aa25cc:ddeee8	

FIB Table			
Prefix	Next HOP		
10.1.1.1	aabbcc:ddee32		
10.1.1.2	adbb32:d34e43		
192.168.0.0	aa25cc:ddeee8		

GR/NSF Signaling per protocol

Synchronization per protocol





Non Stop Forwarding Router Roles

- Non-Stop Forwarding, NSF, allows a router to continue forwarding data along routes that are already known, while the routing protocol information is being restored
- NSF Aware router or NSF Helper router*
- A router running NSF-compatible software, capable of assisting a neighbor router perform an NSF restart
- NSF Capable router
- A router configured to perform an NSF restart, therefore able to rebuild routing information from neighbor NSF-aware or NSF capable router

* NSF Helper - This term is used in IETF terminology

NSF Capable Device with Redundant Supervisors



Stateful Switchover and Non-Stop Forwarding







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Slack Switchover Example							
9300-1 # show redundancy states							
9300-1# show switch detail Switch/Stack Mac Address : 2037.06cf.0e80 H/W Current							
Switch# 	Role	Mac Address	Priority	Version	State		
*1	Active 🄇	2037.06cf.0e80	10	V01	Ready		
2	Standby	2037.06cf.3380	8	V00	Ready		
3	Member	2037.06cf.1400	6	V00	Ready		
4	Member	2037.06cf.3000	4	V00	Ready		
Switch#	Stack Po Port 1	rt Status Port 2	Nei Port	ghbors 1 Port	2		
- 1	OK	OK	2	4			
2	OK	OK	3	1			
3	OK	OK	4	2			
4	OK	OK	1	3			

Stool Switchover Example



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1. Active Unit Goes Down





- 1. Active Unit Goes Down
- 2. Standby Unit Becomes the new Active





Active Unit Goes Down 1



- Active Unit Goes Down
- Standby Unit Becomes the new Active
- Starts 2min Timer to elect Standby
- Active elects Standby
- Standby starts RP Domain locally
- · Starts Bulk Sync with Active RP
- · Standby reaches "Standby Hot"



- Active Unit Goes Down
- Standby Unit Becomes the new Active
- Starts 2min Timer to elect Standby
- Active elects Standby
- Standby starts RP Domain locally
- Starts Bulk Sync with Active RP 7.





- Active Unit Goes Down
- Standby Unit Becomes the new Active
- Starts 2min Timer to elect Standby
- Active elects Standby
- Standby starts RP Domain locally
- · Starts Bulk Sync with Active RP
- Standby reaches "Standby Hot"
- Member rejoins the Stack
- Active Programs hardware on all LCs
- Traffic resumes



- 1. Active Unit Goes Down
- 2. Standby Unit Becomes the new Active



Catalyst 9400 Switchover Example





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Catalyst 9400 Switchover Example

- Active Unit Goes Down
- Standby Takes over as Active





Catalyst 9400 Switchover Example

- Active Unit Goes Down
- Standby Takes over as Active
- Standby Unit Boot up
- Standby Start Bulk sync with Active RP
- Standby Reaches "Standby Hot"







IOS XE Patchability/SMU



Software Maintenance Update (SMU)

- SMU (Software Maintenance Upgrade) is an emergency point fix positioned for expedited delivery to a customer in case of a network down or revenue affecting scenario. SMUs are:
 - Quick (able to deliver point fixes much faster than possible in IOS)
 - Effective (does not require a monolithic code upgrade)
 - Focused (target the specific area of code which has the issue)
- SMU is effectively like a medication:
 - It addresses the issue effectively.
 - In theory, there is no limit to the number you can take.
 - · In practice, you want to be selective when SMU'ing





Why SMUs are needed?

Software Upgrades are Challenging

Cost

- Expensive Upgrades Business Loss
- Each device upgrade causes Network outage

Time

- Reduced IT staff slows software roll out
- Physical presence required

Scope

• New Code requires bug analysis, certification

SMU Point Fixes Reduces Validation – Scope & Time

SMU Types

- · Cold Patching (traffic-affecting)
 - Install of a SMU will require a system reload in the first release
- Hot Patching (non traffic-affecting)
 - · Hot Restart of the patched process can be supported in the future
 - Install of a SMU will not require a system reload
- ISSU (non traffic-affecting)
 - Install the SMU using the ISSU mechanism
 - · Will be available only on switches with Redundant CPU's









Software Update Creation – Work Flow



Patching Highlights



- SMUs are TAC supported.
- SMUs are synched to standby supervisor or device if auto-upgrade is enabled
- During Standby SUP or device replacement, patch will be synchronized.
- SMUs are not for feature implementation. A SMU cannot change the configuration.

SMU Management Options

Problem: SMU Life Cycle Mgmt. at Scale is a challenge with (1) Device types (2) Sw versions

There are three potential solutions		
CLI	Controller (APIC-EM DNA-C)	Programmable APIs (3 rd Party tools - Chef/Puppet/Ansible)
 Small Scale Deployments Per Device Access Full Control 	 Mass Scale Deployments SMU Analysis SMU Life Cycle Mgmt SMU Alerts and Notification SMU Orchestration across Geo's 	 Mass Scale Deployments Standard Programmatic Interfaces Open Standards APIs Consistent across multiple platforms Script Support (Shell, Perl, Python)



SMU Deployment Experience with DNA-C

- Download SMU to APIC-EM file server
- Analyze SMU impact
- Test SMU on Pilot setup
- Schedule SMU
 deployment





Cold Patch VS Hot Patch Components

Cold Patch Components – Reload will be Required (Will require SMU Council Approval)

Catalyst 9k All Models		
Multicast	IPV6	
PIM	SSH	
MVPN	ACL	
ISIS	Device Sensor	
BGP	CDP	
RIB	SNMP	
OSPF	QOS	
DOT1X	DHCP	
LLDP	ААА	
FHS	RBAC	
LISP/VXLAN	TrustSec	

Hot Patch Components - Reload not Required

- From 16.6.1 Release onwards, All native yang models will be patchable without reloading the switch
- Update of existing yang models and adding new models will be supported based on case by case basis
- Operational/Config/IETF Yang models will only be supported in the future

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Stackwise Virtual Topology – L2 + L3



- Stackwise Virtual
- > ISSU
- Stackwise-480
- Fast Software Upgrade
- Dual Supervisors
- > SSO/NSF
- Patchability

Routed Access – L3



➢ GIR

- Stackwise-480
- Fast Software Upgrade
- Dual Supervisors
- ➢ SSO/NSF
- Patchability

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Summary

- Importance of High Availability to the Access
- · Feature rich and device rich deployments
- Single Points of Failures
- Best Practices on Stacking (Campus)
- · Connect the switches in full ring
- Configure the Active switch priority and Standby switch priority
- Configure Active and Standby unit without uplinks where possible
- Do Not change the stack-mac timer value
- Best Practices on Modular (Campus)
- Run the system with Redundant Sups
- Split the Uplinks between the Active and Standby units in a redundant system
- Chose the right Power Redundancy Mode

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Summary

- Best Practices in Enterprise Campus
- Use SVL for better availability in Distribution Layer
- Dual Connects all Devices to SVL domain
- Use multiple modules for SVL links in SVL domain
- Use separate connection for DAD Connection
- Maintenance Window timer should be configured to a reasonable value



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